

### Addressing Student Concerns

An overview of the various ways in which student concerns can be addressed is provided in the Guide for Addressing Student Concerns, which may be obtained from the Vice President of Student Development Office, Room B108. *This information is also posted throughout the college.*

### Child Care

CLC offers affordable child care at its nationally accredited Child Care Center on both the Grayslake and Lakeshore campuses. A highly qualified staff provides day and evening care for 2½ to 12 year olds in separate programs for preschool and school-aged children. Children are enrolled in advance for certain times based on their parents' class, study, and work schedules. Spaces are limited. Holiday child care is available for school-aged children on specified days. For more information on fees, times, and registration, call the Grayslake Campus at (847) 543-2053 or the Lakeshore Campus at (847) 543-2150.

### Counseling

The services of professional counselors are available at three locations:

**Counseling Center**, Room C 110, Grayslake Campus, 19351 W. Washington Street, Grayslake, IL 60030-1198  
Hours: Monday through Thursday - 8:00 am - 8:00 pm  
Friday 8:00 am - 4:00 pm  
For appointments, call (847) 543-2060.

**Lakeshore Campus**, Student Services Center, Room 211, 111 North Genesee Street, Waukegan, IL 60085  
For appointments, call (847) 623-8686.

**Southlake Educational Center**, 1120 South Milwaukee Avenue, Vernon Hills, IL 60061  
For appointments, call (847) 478-1833.

Services Available through the Counseling Centers

- **Pre-enrollment counseling** - Counselors assist students in determining the appropriateness of a program and an educational plan prior to registration.
- **Selecting a major** - Counselors work with undecided students to help them select a program and curriculum which meets their life and career goals.
- **Educational development** - Besides working with undecided students, counselors also help students who have not been successful in school and who have been placed on academic restriction. Restricted students work with a counselor to develop an academic plan, to select appropriate classes and to learn strategies for success in school through individual conferences, workshops and classes in which they can learn study skills, methods for managing time, test-

taking techniques, and other strategies for becoming a better student. The counseling staff also assists students whose reading, writing, or mathematics skills are below college level. See PDS 120 in the course section of this catalog.

- **Career development** - Through assessment techniques and career information, students are helped to set and realize career-related goals. Methods may include individual or group counseling as well as credit or non-credit classes. See PDS 122 in the course section of this catalog.
- **Personal development** - Counselors assist with personal growth and life planning issues and with personal problems that interfere with progress in school by providing individual or group sessions or referrals to appropriate community agencies. See PDS 121 in the course section of this catalog.
- **Transfer planning and information** - Counselors can assist students with transfer planning. Printed Transfer Guides are available outside the Counseling Center (Grayslake) and Lakeshore Student Services Center (Waukegan) for public universities within Illinois and many private colleges. Admission information, including application forms and information on academic programs and transfer scholarships, is also available in the Counseling Center.
- **Information and referral** - Resource information is available in books and on computers in each of the counseling centers. Students may also confer with counselors concerning work, school, community agencies, and resources at the College to resolve personal, academic, and career concerns.
- **Testing** - A counselor can help students gain more knowledge about themselves and how they fit into the world of work through the use of assessment tests.
- **Credit Classes** - Several Personal Development seminars are offered by the counseling faculty. Please see the PDS listings in the course section of this catalog.

### Campus Safety

A truly safe campus can only be achieved through the cooperation of all students, staff, and faculty. For more information, contact the Campus Safety Office at (847) 543-2081. In Case of Emergency dial 5555 from any campus phone or dial 0 at the Lakeshore Campus. *Also, 911 can be dialed from any campus phone on the Grayslake and Lakeshore Campuses, and the Southlake Educational Center.*

### Grayslake Campus

#### Crime Prevention

Because many crimes are preventable, CLC's Campus Safety Office encourages students and employees to get involved in protecting themselves and their property and to take responsibility for their own safety and for the safety of others. The following campus safety measures have been put in place to help students and employees protect themselves:

- A twenty-four hour a day campus safety personnel escort service is available by request at the Grayslake campus.
- In-house campus phones located throughout the Grayslake campus provide access to the campus safety dispatcher and the department's enhanced emergency phone system, which immediately traces each on-campus call to provide the location of a caller in need, even if the call is disconnected.
- After-hour access to college facilities is allowed only on an escorted, sign-in basis, by prior arrangement.
- An electronic alarm system monitors a comprehensive campus-wide network of panic alarm and intrusion detection devices.
- Emergency call boxes are located in student parking lots 2 through 5 and staff lots 1 and 7. Push the button to activate the system.

### Other Services

The Campus Safety Office also provides other support services to the college community. These include:

- Parking control, traffic enforcement, and preparation of accident reports
- Assistance to motorists with minor problems such as a dead battery or keys locked inside a vehicle

## Lakeshore Campus

### Campus Security Precautions

During regular operating hours while classes are in session there is a trained staff member on duty, and regular campus safety and security inspections are performed by campus safety personnel. Additionally, a Waukegan police officer is on duty during evening hours when classes are in session. This officer will escort students to their vehicles upon request.

### Parking

Parking for student, staff, and visitors is available in the multi-story parking facility located at 30 N. Sheridan Road, just east of the south building. One hundred-fifty spaces, on levels two through four, are reserved for the College's use. Only vehicles displaying a valid College of Lake County permit will be authorized to park in these spaces. Each space is designated as CLC parking only.

### Other Services

- Escorts for students to vehicles are available upon request during both day and evening hours.
- Assistance to motorists with minor problems, such as a dead battery or keys locked inside a vehicle, is provided during both day and evening hours, upon request.
- For the convenience of students, staff, and visitors with temporary physical challenges that restrict their ability to walk across campus, an electrically powered wheelchair is available by request at the South building reception desk.

### To Report a Crime

Contact the reception desk on the first floor of the South Building and/or the Campus Safety Office near the rear stairs by the parking garage access. Emergency help is available by dialing 0 or extension 6255 from campus phones. The reception desk staff is trained in emergency assistance procedures.

## Parking Violation Appeal

Parking lots, signage, and regulations have been developed at the College of Lake County to comply with state laws and local regulations, and to provide for the safety of all persons on campus. The Campus Safety department is empowered to enforce these laws and regulations and to levy fines when they are not followed.

Anyone receiving a citation for a violation of a CLC parking regulation has the right to appeal the citation, for a reasonable cause, with the Campus Safety department. The appeal must be filed within five (5) business days of the date of issue of the citation or else the right to file an appeal is waived.

### Appeal Steps

1. Complete and return the appeal form to the Campus Safety Office (A-151) within five (5) business days of the date of the citation.
2. A date and time will be scheduled for an administrative hearing or to discuss the appeal by telephone.

## Health Center

The Health Center provides physical assessments of health problems and primary care for illnesses and injuries, making referrals when necessary. Health education programs and screening services are offered in cooperation with other College departments and community agencies. Information on HIV infection and other communicable diseases is available. Required immunizations for health career and transfer students are available by appointment. Confidential care is assured. Medical parking for temporary disabilities is authorized through the Health Center. Low-cost health insurance is offered to all full-time and part-time students and their dependents. Information and brochures are available in the Health Center, Business Office, and Activities Office. The Health Center is located in A149 across the hall from the Campus Safety Office on the Grayslake campus. Hours are Monday through Thursday, 8:00 a.m.-10:00 p.m., Friday 8:00 a.m.-4:30 p.m. Closed Saturday and Sunday. For appointments, call (847) 543-2064.

## Intercollegiate Athletics and Intramural Recreation

Intercollegiate athletics and intramural recreation are an important part of student life at the College of Lake County. CLC teams compete in thirteen intercollegiate sports. Women's sports include basketball, cross country, soccer, softball, tennis, and volleyball. Men's sports include baseball, basketball, cross-country, golf, soccer, tennis, and wrestling. CLC is a member of the National Junior College Athletic Association and the Skyway Community College Conference. The College is noted for its excellence and integrity in athletics. Athletic scholarships are available. The CLC intramural and recreational programs provide a variety of activities for students, faculty, and staff. For more information, contact the Office of Athletics and Physical Activities at (847) 543-2046.

### Career/Job Search Assistance

The Career Center offers career and job search assistance to all CLC students and alumni as well as to Lake County residents who are seeking full-time, part-time, or seasonal employment. Services include individual and group assistance in areas such as career assessment and exploration, job search techniques, resume writing, and interviewing. If individuals wish to explore these topics at their own pace, they may also utilize the many print, video, and multimedia resources available in the Center.

The Career Center participates in the Collegiate Employment Network, which allows job seekers to search for jobs on the internet. Job seekers may come to the Career Center and register for a user password in order to access the large number of Chicago-area jobs available in the Collegiate Employment Network.

The Career Center sponsors annual job fairs in the spring and summer, and offers on-campus recruiting throughout the year. County, state, and national labor market information is available. Individuals who wish to use any of these services should go to the Career Center in room E101 in person, or call (847) 543-2059.

### Policies Governing Student Life

In order to ensure that all students are treated fairly, the College of Lake County has developed policies governing student life.

#### Student Rights and Responsibilities

##### Preamble

The Community College District #532, College of Lake County, recognizes that students are both citizens and members of the academic community. As an individual citizen, each student has freedom of speech, assembly, association, and press, and the right of petition and due process as guaranteed by the state and federal constitutions. As members of the academic community, students have the right and the responsibility for participating in the formulation and review of all College regulations and policies directly affecting them.

Upon enrolling in the College, each student assumes an obligation to conduct himself or herself in a manner compatible with the College's function as an educational institution. If this obligation is neglected or ignored by the student, the College must, in the interest of fulfilling its function and meeting its obligations, take appropriate disciplinary action.

A student may be subject to disciplinary action whenever he or she commits or attempts to commit any act of misconduct, whether it be on the College campus, during class, at an activity, function, or event sponsored or supervised by the College, or any time there is a direct relationship between

such act and the College. An act of misconduct includes, but is not limited to:

1. Academic dishonesty such as cheating, plagiarism, or knowingly furnishing false information to the College
2. Forgery, alteration, or any other misuse of College documents and records, including identification cards
3. Conduct which interferes significantly with the College's teaching, research, administration, or other responsibilities
4. Conduct that endangers the health, safety, or well-being of members of the College community or visitors to the campus, including but not limited to unauthorized and/or illegal possession, use, or distribution of controlled substances, look-alike drugs, or alcohol, as well as unauthorized or illegal use or possession of firearms or any other weapon
5. Violation of specific rules and regulations of the College disseminated to students including those regarding the college campus parking lots, equipment and facilities
6. Failure to comply with directions of College officials acting within the scope of their duties
7. Any conduct which constitutes a violation of a federal or state law or regulation or local ordinance

Students, as citizens, remain subject to federal, state, and local laws; the College Judicial Board is not intended to replace or modify existing law. The College and its students recognize that violation of these laws may lead to prosecution by outside agencies in addition to disciplinary action by the College.

#### Sanctions

##### A. *Reprimand*

A reprimand is an official statement to the student that he or she has been found guilty of misconduct as defined in the preamble of the College of Lake County Student Rights and Responsibilities.

##### B. *Restitution for Damages*

The student may be directed to pay for damages caused by his or her action. Failure to pay damages could result in additional sanctions being applied.

##### C. *Behavioral Contract*

A behavioral contract is a contract under which the student agrees to modify his or her behavior. If the student fails to fulfill the terms of the contract, the Vice President for Student Development could suspend the student and/or apply additional sanctions.

##### D. *Probation*

Disciplinary probation is a warning regarding a student's behavior. The following privileges could be withdrawn:

1. The holding of an office in a campus organization
2. The attending of non-academic activities at the College
3. The representation of the College at any inter-collegiate events

Any subsequent violation of conduct expectations as described in the preamble of the College of Lake County Student Rights and Responsibilities during the probationary period will be evaluated within the context of the student's probationary status. This probation shall be imposed for a specified period and the student shall be automatically removed from probation when the imposed period expires.

### E. *Suspension*

Suspension denies a student the right to participate in any academic or other activities of the College or to be on College premises for a specified period of time, not to exceed one semester.

### F. *Expulsion*

Expulsion denies a student the right to participate in any academic or other activities of the College or to be on College premises for a period of time of one or more semesters, varying from one semester to four academic school years, with any and all other conditions as determined by the College. Students expelled within a semester or summer term will be administratively withdrawn from classes.

Reinstatement is contingent upon the assessment by College personnel of the individual's written request for reinstatement and a review of the initial violation causing expulsion, as well as upon the individual's agreement to adhere to the behavioral expectations clearly delineated in the preamble of the *College of Lake County Student Rights and Responsibilities*, and his or her acknowledgment of the fact that any violation would result in indefinite expulsion.

Copies of the *Student Rights and Responsibilities* policy, including due process procedures, may be obtained either at the Student Activities Office, C101, or at the Vice President for Student Development Office, B108.

## Restriction

Students may be restricted (i.e. barred) from adding or dropping courses and/or receiving grade reports and transcripts for the following general reasons:

- **Financial/Materials:** A properly authorized agency of the College may restrict a student who has failed to meet financial obligations or return materials to the College.
- **Judicial:** The Vice President for Student Development may restrict a student who has been suspended or expelled, or contact a student regarding pending judicial or administrative proceeding against the student.

- **Condition of Registration:** The Admissions and Records Office may restrict a student who has not fulfilled a duly established condition of registration.

## Notification of Rights under FERPA For Postsecondary Institutions

The Family Educational Rights and Privacy Act (FERPA) gives students certain rights with respect to their education records. They are:

1. The right to inspect and review one's educational records within forty-five days of the day the College of Lake County receives a request for access. Students should submit to the registrar, academic dean, or other appropriate college official, a written request that identifies the record(s) they wish to inspect. The College of Lake County official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the College of Lake County official to whom the request was submitted, that official will direct the student to the official to whom the request should be addressed.
2. The right to request the amendment of one's educational records that one believes are inaccurate or misleading. Students must write to the CLC official responsible for the record, clearly identifying the part of the record they want changed, and specifying why it is inaccurate or misleading. If the College of Lake County decides not to amend the record as requested by the student, the College will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when he or she is notified of the right to a hearing.
3. The right to consent to disclosures of personally identifiable information contained in one's educational records, except to the extent that FERPA authorizes disclosure without consent. One case in which disclosure without consent is permitted is that of disclosure to school officials with legitimate educational interests. A school official is a person employed by the College of Lake County in an administrative, supervisory, academic, research, or support staff capacity (including law enforcement personnel and health staff), a person or company with whom the College of Lake County has contracted (such as an attorney, auditor, or collection agent); a person serving on the Board of Trustees, or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility. Upon request, the College of Lake County discloses education records without consent to officials of another school at which a student applies or intends to enroll. (*NOTE: FERPA requires an institution to make a reasonable attempt to notify the student of the records request unless the*

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*institution states in its annual notification that it intends to forward records on request.)*

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the College of Lake County to comply with the requirements of FERPA.

The office that administers FERPA is:

Family Policy Compliance Office  
U.S. Department of Education  
600 Independence Avenue, SW  
Washington, DC 20202-4605

Any information that is NOT a part of directory information must be requested by the student in writing through the Admissions and Records Office.

### Student Right-to-Know

In compliance with student right-to-know legislation signed into law on November 8, 1990 and amended by PL 102-26 in 1991, information on completion rates for students at the College of Lake County is available by contacting the Office of Institutional Effectiveness, Planning, and Research, Room B201, at the Grayslake campus, (847) 543-2096.

### Addressing Students' Academic Concerns

1. A student should discuss any academic concern and, if possible, resolve the matter with his or her instructor within one calendar year of the initial concern.
2. If the concern is not resolved, the student should meet with the appropriate Dean.
3. The Academic Dean informally reviews the concern and, when appropriate, involves other staff members such as the Vice President for Student Development, counselors, the student's other instructors, the Learning Assistance Center staff, and/or other Deans.

The Dean makes personal notes but no formal record.

The Academic Dean renders a decision, including the rationale for the decision.

4. If a student wishes to appeal the Dean's disposition, a formal process is instituted by the student's completing a statement indicating the concern, the desired outcome, and the rationale. The statement is submitted to the Dean.

The Dean asks the instructor to write a statement of his or her position, including supporting rationale. The Dean then develops his or her analysis and recommendation and provides the student with his or her written decision.

5. If the student wishes to further appeal, the concern is then submitted to the Executive Vice President for Educational Affairs. The Dean sends his or her statement and the instructor's statement to the Executive Vice President for Educational Affairs who analyzes the situation and develops his or her recommendation.

6. If the matter is not resolved, the President will address the issue, reviewing all materials and, if appropriate, conducting additional personal conferences. If the issue is not resolved, the student has the option to have the President present the concern to the Board of Trustees.

## Discrimination and Harassment Complaint Procedures

### Discrimination and Harassment Policy

The College, in its commitment to equal rights, will ensure that students may work, learn, and study in an environment that is free of illegal harassment. Harassment infringes upon mutual respect in work and academic relationships and causes serious harm to students in the pursuit of their future careers and success.

In accordance with the statutory provisions included in Title VII of the Civil Rights Act, Title IX of the 1972 Education Amendments, and all other applicable federal and state laws, it is the policy of the College of Lake County not to discriminate on the basis of a person's race, color, religion, sex, national origin, age, marital status, sexual orientation, or disability in any of its educational programs, activities, or employment policies.

The College seeks to prevent harassment from occurring. College policies and procedures have been established for the investigation and resolution of complaints. Findings of harassment may result in discipline, including suspension or dismissal.

### Prohibited Harassment

The College prohibits harassment and discrimination on the basis of age, disability, national origin, ancestry, race, color, religion, creed, sex, or marital status, or in retaliation for having made a prior discrimination or harassment complaint. Harassment is unwanted behavior directed toward an individual based on one or more of the foregoing designated characteristics.

### Discrimination and Harassment Complaint Procedure

Any student who believes that he or she has been discriminated against or harassed may follow either an informal or formal procedure without fear of recrimination. A prompt and confidential investigation will be provided, to the extent possible.

**Step 1** - Any student believing he or she has been a victim of discrimination or harassment should discuss their concerns with the Vice President for Student Development. The Dean, or a director, academic dean, or specifically designated person may make an effort to resolve the matter informally.

**Step 2** - If the matter cannot be satisfactorily resolved at step 1, the student must file a formal written complaint with the Vice President for Student Development. The mailing address for such complaints is: Vice President for Student Development, College of Lake County, 19351 W. Washington Street, Grayslake, IL 60030-1198.

A written complaint must be filed within sixty (60) days of the alleged incident of discrimination or harassment. In addition, written complaints must be signed, and to the extent possible, should state in detail, the time, place, pertinent facts, and circumstances of the alleged discrimination or harassment along with any witnesses. The Vice President for Student Development will notify the accused of the complaint and will conduct a thorough investigation of the complaint within thirty (30) days of its receipt. The time period may be extended for justifiable reasons or by mutual consent. The complainant and the accused shall be informed of any extensions.

**Step 3** - Upon completion of the investigation, the Vice President for Student Development shall make a written statement of finding detailing the final outcome of the investigation. If there is substantial evidence that discrimination or harassment did occur, the Vice President for Student Development may recommend any reasonable and appropriate remedy for the complaining party.

Employees discriminating against students will be subject to discipline under appropriate College of Lake County employment policies and, as applicable, collective bargaining agreements. Depending on the severity of the incident, disciplinary action against an offending employee may include discharge. Students discriminating against other students will be subject to discipline under the Students' Rights and Responsibilities policy. The College may take additional corrective actions to remedy any instances when discrimination is determined to have occurred.

**Step 4** - If the complainant is not satisfied with the outcome of the investigation conducted by the Vice President for Student Development, he or she may request in writing that the matter be reviewed by a President's panel. The complainant must make this written request within ten (10) days of the findings in step 3.

The College President shall appoint an impartial panel consisting of:

- One college administrator
- A vice-president
- One faculty member

The complainant shall select one of three possible college administrators offered by the President.

The complainant shall select one of three possible faculty members offered by the President.

The President's panel shall arrange to meet with the complainant as well as other principals associated with the complaint. Following such a meeting (or meetings), the President's panel shall present its findings in writing to the President for final action. The procedures in this step shall be accomplished within thirty (30) working days of the date the written appeal is received by the President. Time limits may be extended by mutual consent.

### General Provisions

Because of their sensitive nature, complaints of sexual harassment will be handled with the utmost discretion and confidentiality.

Retaliation against individuals who invoke the procedures set forth herein is strictly prohibited.

### Illinois Clean Air Act

The entire main campus is smoke-free except for the designated smoking areas in Lancers Cafeteria and the Building 1 Annex. Lakeshore Campus is smoke-free, except for a designated area in the lower level. Southlake Educational Center is entirely smoke-free.

## Services for Students with Disabilities

CLC's Office for Students with Disabilities, located in the LAC of the Grayslake campus, provides information, guidance, and support to students through a variety of services and state-of-the-art technology and equipment. The Adaptive Technology Lab in room L113 features a broad range of software, hardware, and auxiliary aids that promote accessibility both in the department and throughout the school. Other commonly utilized services include academic advisement, sign language interpreters, note takers, adaptive furniture, tape recorders, three-wheel scooters, magnification devices, and testing accommodations.

Students must complete a Request for Services Form with a trained staff member each semester before accommodations are made, and all requests for services must be supported by appropriate documentation of disability. If documentation is very old or incomplete, CLC reserves the right to request further documentation before granting specific requests. Additional information regarding documentation and services may be obtained by calling (847) 543-2474, (847) 543-2473, or (847) 223-0134 (TTY). Students requiring accommodations should give our office timely notice of their needs so that reasonable accommodations can be assured. All records are kept strictly confidential and maintained separately from other school transcripts.

## Student Development

The programs and facilities at the College of Lake County comply with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. Compliance concerns should be indicated to the Director of the Office for Students with Disabilities and then directed to the Assistant Director of Personnel/Affirmative Action Officer, B146, (847) 543-2216 and/or the Vice President for Student Development, B108, (847) 543-2048.

## Student Activities

Student activities provide educational, social, cultural, and recreational opportunities for students, staff, and members of the community. Moreover, involvement in student activities is recognized by many employers as an asset, and they encourage students to develop skills obtainable through participation in campus clubs and organizations.

The Student Activities Office gives students the opportunity to become involved in campus life, to help bring about positive change, and to meet new people and make new friends. The quality of a student's college experience can be related to the level of involvement in various college activities, such as the Student Government, the Program Board, the student newspaper (*Chronicle*), the radio station, the literary magazines (*Willow Review* and *Prairie Voices*), the Prairie Spirits Dance Theatre, the Child Care Center, the Substance Abuse Prevention Center, and all of the college commissions. There are also more than thirty special interest clubs.

Student life at CLC is further enhanced through co-curricular activities. For those interested in the arts, CLC has a theatre program, a concert band, a jazz ensemble, singing groups, a dance theatre, poetry readings, a performing arts committee, art exhibits, and speakers on a variety of contemporary issues.

The CLC Forensics and Debate Team competes in individual Public Address and Interpretation of Literature events in state and national tournaments.

Student organizations can serve as a laboratory where a student can spend as much time as desired planning, organizing, and implementing programs and services for students and the community. For additional student involvement opportunities, stop by the Student Activities office, room C101, or call (847) 543-2289 or (847) 543-2287.

### Student Government

Students may affect College-wide policies, procedures, or actions concerning student life by directing their concerns to or by participating in Student Government and College-wide governing commissions.

Contact the Director of Student Activities, C101, (847) 543-2287 for assistance in sorting out options and identifying chairpersons.

## Student Body Profile

The College of Lake County student body reflects the diversity of the Lake County community. Over 15,450 students attended the college in the fall of 2002. These students represent a wide range of age groups, racial and ethnic backgrounds.

In 2002, 15% of students graduating from Lake County public high schools in the spring enrolled at the College of Lake County in the fall. Students in the eighteen to twenty-four year age group make up forty-six percent of the student body. Students aged twenty-five to thirty-four comprise the second largest segment or twenty-four percent of the total. The average age of the student body is thirty years old. Minorities comprise 36% of the student body. Hispanic students account for the largest single minority group (21%).

The College offers programs and schedules which provide a great deal of flexibility for students. The majority of students (75%) attend part-time. Evening students outnumber day students 53% to 40%. Six percent of students attend classes primarily on the weekends. College studies indicate that students who continue their education after graduating from CLC are well prepared for their classes. In fact, when CLC students transfer to a four-year school, they do as well or better than their fellow students. Among the students who enter the labor market after completing an AAS degree or certificate program, 74% percent find work in fields related to their area of study, and 88% report they are satisfied with their jobs.

## Servicemembers Opportunity College

The College of Lake County has been designated a Servicemembers Opportunity College (SOC) by the Department of Defense and the American Association of Community and Junior Colleges. Servicemembers Opportunity College Associate Degree (SOCAD) student agreements are available in many different curriculums offered at the College. CLC is committed to Great Lakes Naval Base personnel and their families. The College's in-district admission policies apply to all service personnel as well as to their families. For more information on applying for a SOC agreement, contact the Servicemembers Opportunity College Representative at Great Lakes Naval Base Center at (847) 688-2365.